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TIMG 3PL

**SECURE & ACCURATE THIRD PARTY LOGISTICS
WITH A PERSONAL TOUCH**



Warehousing

Order
Fulfilment

National
Freight &
Distribution

Do you want to handle rapidly increasing order volumes more efficiently whilst still providing your customers with fast, accurate and reliable order fulfilment?

Do you want a true partnership with a 3PL provider who cares for your product and customers just like you do?

TIMG leverages technology, expertise and partnerships to provide supply chain efficiencies and cut costs for our customers.


We provide logistics services to businesses of all sizes.

3PL.

BENEFITS OF WORKING WITH THE TIMG LOGISTICS TEAM

CONTROL COSTS, REDUCE RISKS AND ENABLE GREATER FLEXIBILITY

- ▲ You focus on your core business of sales, marketing and expansion. We focus on servicing your customers: creating efficiencies and savings for your business
- ▲ Reduce freight and transportation costs. Enjoy the economies of scale that TIMG offers by being part of the Freightways group of companies. Economies of scale guarantee best rates
- ▲ Mitigate shipping delays or disruptions by having access to 8 different courier/freight companies via the Freightways network.
- ▲ Free up capital and reduce overheads by avoiding investment in warehousing, a transport fleet and warehousing infrastructure
- ▲ Eliminate the operational headaches around managing a labour force or a vehicle fleet
- ▲ Reduce costs around employee recruitment, staff amenities, ACC, health & safety requirements, electricity and more
- ▲ Generate a better customer experience by using an expert third-party provider
- ▲ Scale up or down as needed: manage fluctuations in demand throughout the year without having to commit permanent capital
- ▲ Save money with an activity-based cost model. No activity, no charge



“Whatever your needs, we'll develop a tailored solution that suits your budget and your time frame”

Experience improved speed and accuracy in order fulfilment by using an expert third-party provider

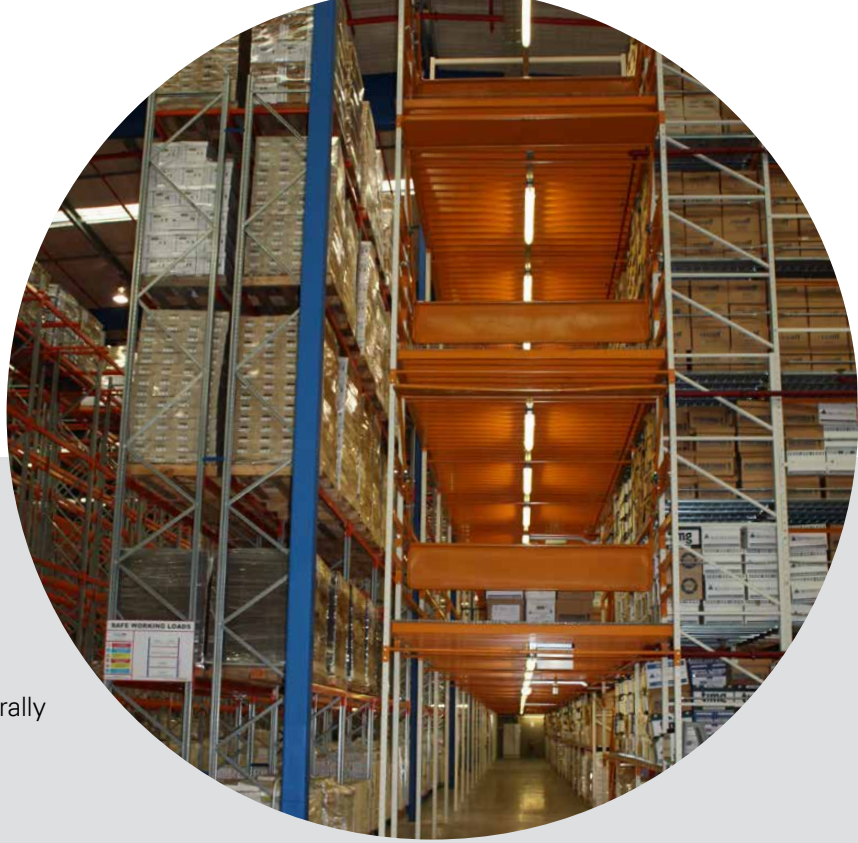
Gain visibility into sales activity, stock movements, overheads and costs with our proprietary software and robust reporting

 timg3pl.co.nz

 0800 732 874

 contact@timg.co.nz

WAREHOUSING



▲ WAREHOUSE LOCATIONS

Our modern, purpose-built warehouses are centrally situated in Auckland and Porirua, close to main transport hubs

▲ CAPACITY

Our 2 distribution centres have a total warehousing capacity of over 15,000 square metres

▲ CONTRACT WAREHOUSING

Flexible contract warehousing. Only pay for what you store

▲ SECURE WAREHOUSES

Cutting edge security systems and processes with fully secure yards, covert surveillance equipment and security cleared personnel

▲ SECURE PERSONNEL

All TIMG staff carry a current Certificate of Approval and have been security cleared by the Ministry of Justice and the NZ Police.

▲ FIRE DETECTION & MANAGEMENT

TIMG fire protection systems include full smoke detection linked to both a national security company and the NZ Fire Service. Our VESDA (Very Early Smoke Detection Alarm) system constantly smells the air looking for smoke particles and will provide a warning long before a sprinkler detection system would have activated. We do not use water sprinklers in our warehouses. The risk of water damage to stored items from a false activation is unacceptable.

▲ HUMIDITY & TEMPERATURE CONTROLS

Our storage facilities are environmentally controlled for both humidity and temperature to keep your items in pristine condition

▲ PEST CONTROL

Strict pest control programs are in place to ensure your products are not damaged in any way during storage. A control system is also in place to mitigate insects such as silverfish, book mites and moths.

▲ ALL WEATHER LOADING

Secure all weather canopied loading areas

▲ SERVICED OFFICES

Fully serviced offices complete with stock warehousing enables a small branch operation to be established without the expense or need for a standalone warehouse

▲ PUBLICATIONS STORAGE & MANAGEMENT

Storage of publications requiring controlled updates e.g. legal and health sectors. Specialised document collation service, national and international distribution.

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ORDER FULFILMENT

▲ TRACK AND TRACE

We can provide reporting and notifications on order and shipping updates for customers via our sister company's (NZ Couriers) website. We can service both B2C and B2B requirements

▲ ADDITIONAL SERVICES

We can offer additional services such as assembly, rework, labelling, inserts, packaging, repacking, re-ordering and premium/white glove delivery options. We also offer specialised packaging options - we take as much care of your product as you do

▲ PICK & PACK

Outwards order processing, scan pick, pack and dispatch. We pick, pack and send over 170,000 orders and 1 million items per year both nationally and internationally

▲ ORDER ACCURACY

Our overall order accuracy is 99%

▲ BARCODE SCANNING

Barcode scanning with 99%+ accuracy

▲ 24 HOUR TURNAROUND

Our systems ensure that all orders are picked, packed and despatched within 24 hours and any orders placed before 12:00pm are despatched the same day

▲ CUSTOMER SERVICES FUNCTION

Phones and emails can be answered on your behalf, orders received, payment processed, invoices generated, queries answered and product dispatched direct to your customer.

▲ RETURNS MANAGEMENT

Testing and assessing returned product and reporting. TIMG offers secure destruction and disposal of product if required.

▲ KPI REPORTING

Stock and order accuracy reporting through real time inventory management, forecasting product demand and re-order, calculating average demand

▲ QUALITY ASSURANCE

Stock quality assurance controls

▲ REVERSE LOGISTICS

In the event of a product recall, product can be collected from multiple collection points and tracked back to a consolidation point. It can also be freight forwarded from one collection point to another destination.

▲ VALUABLE OR DESIRABLE PRODUCT

We provide the ultimate in secure warehousing for products that are either "desirable" or are commercially sensitive. Our people and processes ensure close controls of our warehousing and distribution.

▲ STOCK TAKES & AUDITS

Our stock take procedures are highly accurate and exceed standards set by independent auditors.



Our proprietary warehouse management software solution can integrate with other popular supply chain technology (EDI systems, eCommerce storefronts, ERP systems). Our applications ensure that we optimise our warehouse functionality.



NATIONAL FREIGHT & DISTRIBUTION

▲ FREIGHTWAYS GROUP

As part of the Freightways Group of companies TIMG has access to the most extensive, reliable courier and freight network in New Zealand, as well as connections to international partners

▲ BEST PRICE

We offer extremely competitive freight rates as we are part of the Freightways Group with access to 8 different courier/freight companies

▲ DELIVERY TIMEFRAMES

TIMG delivers nationwide overnight from either Auckland or Wellington. We can also offer a 2-day service

▲ SECURE FREIGHT

We can provide a completely secure freight service from the moment an order is placed through to its arrival

OUR TECHNOLOGY

▲ VISIBILITY

We ensure you know what and how many of each item you have in stock. Our in-depth reporting provides a range of information depending on your requirements.

▲ SYSTEM INTEGRATION

Our proprietary WMS can be integrated with your order generation platforms. Our experienced IT team will assist with integration

▲ ELECTRONIC REPORTING

We can provide daily, weekly, or monthly electronic reporting across a broad range of distribution data, depending on client requirements. We also have the ability to customise reporting functions to suit individual client needs. Any report can be automated, and sent to clients through various means such as FTP or email.

▲ DATABASE MANAGEMENT

Any client database can be cleaned to ensure greater address accuracy. We generally undertake this based on standards set out by NZ Post. We can take care of any new entries. We run a system that can validate each address as it is entered to ensure that your database stays accurate.

▲ EXAMPLE REPORTS

Product inventory, inwards goods history, product history, order history, carrier statistics, demand over time, idle products, stock at re-order level, economic order quantities, product cost vs. margin.

▲ CODING SYSTEM

We offer a logical and accurate coding system. We can assign any particular product to any particular cost centre. If a coding system is already in place, we are capable of employing it for use on our own system.



WHY TIMG

NZ OWNED AND OPERATED

TIMG is wholly New Zealand owned and is backed by the strength and heritage of Freightways. We have access to the most extensive, reliable courier and freight network in New Zealand, as well as connections to international partners

30 YEARS OF EXPERIENCE

TIMG has managed secure storage and destruction of items for clients nationwide for over 30 years.

SECURE

You're in safe hands with TIMG. Our clients demand the highest level of security and process visibility. We understand that security is paramount when it comes to your product and that's why TIMG premises and processes have been built, tested and approved with the utmost security in mind and strictly adhere to industry guidelines and regulations.

FLEXIBILITY

We are agile and can act nimbly to respond to opportunities and situations with speed, responsiveness and with innovative or bespoke solutions to our client's supply chain challenges.

MORE ABOUT TIMG

TIMG (The Information Management Group) solves information management and logistics challenges for Government and business clients across New Zealand.

TIMG 3PL was set up in response to a number of clients requiring a higher level of security over their supply chain and product management.


We currently provide secure storage and distribution services to businesses of all sizes that require a high degree of technology, security and confidentiality in the management of their product, point of sale material and other items of value.

Our extensive network of over 250 staff at 10 branches nationwide, includes experienced professionals who have forged extensive career paths in the information and logistics industries. TIMG are trusted by over 15,000 organisations across Australasia and are wholly New Zealand owned, backed by the strength and heritage of Freightways.

Freightways



**EXPERIENCE THE FUTURE OF LOGISTICS TODAY,
THROUGH PEOPLE WHO UNDERSTAND AND PRODUCTS THAT SOLVE.**

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THE INFORMATION MANAGEMENT GROUP