



THE INFORMATION MANAGEMENT GROUP

More time focused on our users and looking for productivity and efficiency gains

Case Study | Avis Budget Group



The Challenge/Need

Avis Budget Group were searching for an online back-up solution that was flexible, reliable, safe and secure. They were increasingly becoming dissatisfied with their existing supplier - support was not as hassle free as it should be and the costs for restoration were increasingly becoming a barrier to restoring data. This was not an ideal situation.

The Solution

TIMG worked with Avis Budget to develop a solution that provided them with backup that matched their needs, was dependable and most importantly, gave them the time to focus on their users, rather than their back-up.

“Transitioning to TIMG has made our online back-ups hassle free and more cost effective - that’s what we like.”

Tracey Leyston,
Technical Services Manager, Avis Budget Group

What features of BackOnline do you like the most?

“Being able to run a restore without additional cost, the automated reporting and the fact that it is a managed service. It was important we had a solution that provided global compliance, full redundancy and was very secure”.

How would you describe the implementation?

“Our set-up requirements were complex and I was really impressed with the flexibility that TIMG offered. They were receptive and easy to deal with and our account manager made sure that the project stayed on track”.

How has TIMG’s BackOnline service helped your business?

“BackOnline has relieved the administration headache of running back-ups. We now spend more time focused on our users and looking for productivity and efficiency gains”.

Would you recommend BackOnline?

“Yes! BackOnline provides a reliable service and is significantly more cost effective than other New Zealand based providers”.

“TIMG made it simple because they worked with us and were flexible with the solutions they offered, rather than dictating the way things needed to be done.”

Talk to us to learn how TIMG implicitly understands and addresses your unique needs and why we are the preferred information management experts.



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