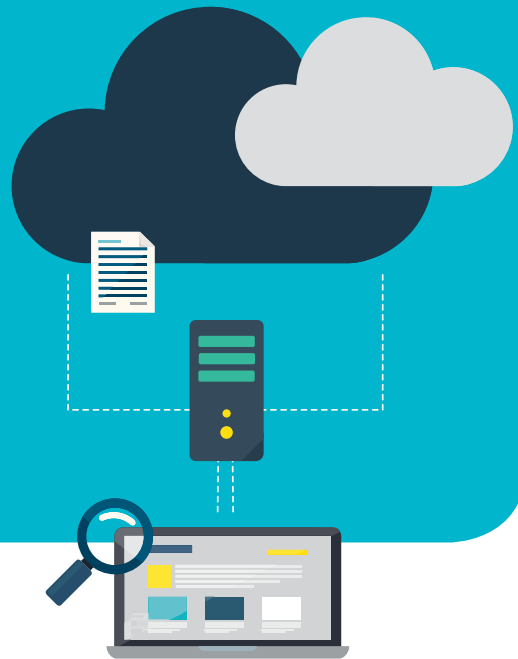


BackOnline Disaster Recovery

Planning for future success



At TIMG, we provide online enterprise level cloud backup and data storage solutions for any business. Using leading technology and robust data security, our solutions include everything from file level backups to full virtual boot and failover disaster recovery solutions. BackOnline is an effective, reliable and customisable solution. We have provided over 4500 backup solutions across New Zealand and Australia, managing over 4000 servers.

TIMG's DR solution helps protect your company in the event of an unforeseen disaster. Our state-of-the-art technology allows you to restore your infrastructure in the cloud in less than 15 minutes per server.

TIMG's BackOnsite

In the event that your place of work is inaccessible, BackOnsite provides a dedicated backup office space for your staff to meet and continue working through the unforeseen outage. This gives you the ability to monitor critical systems and communicate with customers, staff and media from an offsite location.

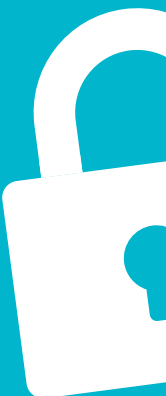
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Using the TIMG High Availability online backup platform, your data is backed up at our NZ located datacentre.

Replicated copies of your servers and data are on standby 24/7 at our datacentre, preconfigured with your business-specific system settings, your own private networks [VLANs], dedicated IP addresses and custom firewall.

A Virtual Private Network [VPN] is preconfigured - your infrastructure will behave as if it is in the same building as your company's premises.

In the event of a total site loss, employees can continue working remotely.

Fully secure and customisable solution

- The BackOnline DR platform is designed to suit any enterprise. Many businesses have special requirements, whether they are related to networking, storage or compliance. BackOnline is able to accommodate virtually all special requirements.
- BackOnline data is completely secure due to our encryption key technology. Your encryption key is known only to you; even our system administrators are unable to decrypt and view your files.
- Our advanced continuous data protection [CDP] technology captures every version of the files saved to your hard drive. CDP sustains the integrity of your data even in the event of a hard drive crash.
- Additional security is available with IP address validation. Even with correct user names and passwords, if the IP address issuing a request to BackOnline does not match the address on the clients security details, access to the files will be denied.

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