BackOnline Online Data Backup

Secure.
Easy.
Automatic.



TIMG BackOnline offers a secure and automatic online cloud backup and disaster recovery service. This solution securely stores your data in TIMG NZ located data centres, while retaining a copy of your data on site for immediate recovery. Ensuring that your data is always protected and easily accessible.

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TIMG's High Availability online backup follows Information Security best practices - critical data is encrypted (256-bit), compressed, and then uploaded to our datacentres hosted by TIMG via Secure Sockets Layer (SSL) with enhanced security.

Put simply, each night your days' worth of incremental data changes are backed up across your internet connection to a remote server. A detailed report is then emailed confirming successful completion of your scheduled backup.

Set and forget

This process is 'set & forget' and runs automatically with no human intervention required, eliminating problems induced by negligence.

Quality and safety quaranteed

Not only is your data uploaded to two NZ located data centres, a copy of your backups are also stored at your site on a NAS [Network Attached Storage] device, enabling speedy restores either from the NAS, or from across the internet via the web based software. This robust design guarantees an extremely high rate of successful restoration.

Security and privacy

TIMG HA is also a fully managed online backup service. It is an enterprise-grade backup platform designed to maximise the security and availability of your data. Technicians monitor the status of backups on a daily basis to check for any faults. The backups are automatic and fully encrypted with a key set by your organisation for your privacy.

Tailored solutions

TIMG's specialised online data backup system is tailored to your business requirements and is available in Metropolitan and Regional areas across Australia and New Zealand.

Contact us for a no obligation 30 day free trial.



"Restores can be done directly from your onsite NAS, or from the Offsite Storage Server via web based software."

The TIMG online backup process:



Installation of TIMG online backup

- Installation includes phone support from a TIMG technician, with the option of remote access to your server to run the installation and setup for you.
- YOU set the encryption password.
- Choose and select the drives you want to be backed up.
- Select the frequency of your incremental data snapshots during the day and allowable backup upload hours.

The initial full back-up

For the first full back-up, the data is compressed & encrypted and stored to an external hard drive. This hard drive is sent directly to the TIMG Offsite Server and loaded, ensuring seemless, non-disruptive and fast implementation of your data protection solution.

Incremental backups

Incremental backups begin, data is compressed & encrypted locally and snapshots are stored on your NAS. Only changed data is copied to your backups, allowing your business to restore to multiple points in time.



Offsite backups

After business hours, the incremental data changes for the day are encrypted and compressed, and uploaded to a remote server via your internet connection (unless you have allowed uploads during business hours).

Storage server and replication server features

- Controlled access
- Fire suppression
- Secure web access
- Secure facility located in New Zealand
- No public internet access
- Multiple data connections
- Redundant power supply
- Continuously monitored and maintained

Replication server backup

Once your data has reached TIMG's Storage Server, it is then automatically backed up to our Replication servers.

A full backup report is emailed to you confirming a successful scheduled back-up. Our support team will monitor these reports and contact you if there are any problems.



Simple to understand, easy to implement, cost-effective solutions.



Document and media storage

We have over 3 million boxes and around 300,000 data tapes in storage around New Zealand. Have peace of mind knowing that your records and backup media is securely stored in a strictly monitored and controlled environment. We even take care of destruction, data restores and degaussing of media when required.

- Access your information via our specifically designed Safe Records platform.
- You can purchase boxes, security seals, LTO tapes and labels through TIMG.



eDiscovery

Search through any volume of data (including scanned documents) and find relevant information for both internal and external legal matters.



Workflow and integration

Manage invoices, leave forms, expense claims or other documents electronically through a full approval system. Match and extract data from your operating systems into your workflow and simultaneously into your accounting, HR, or other systems.



Secure destruction

Destroy your records or electronic waste with confidence. We securely destroy documents and e-Waste in compliance with current NZ and world standards, having the only NAID AAA accredited disposal facility in NZ. We know your information needs to be kept confidential, even when it's time to destroy it.



Secure distribution services

Provides customers with a secure warehousing and transportation solution for products deemed as desirable or valuable. This service allows for close, regulated control of a company's product distribution and storage for high value items.



Document conversion and digitisation

To PDF, TIFF or any other recognised format

- Convert images back to text via OCR or data entry.
- Indexing: Capturing Metadata (file name, document type etc).
- Delimiting: Separating scanned images into individual files.

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